

TOILETING POLICY

Commitment to Safety and Dignity

At Queensland Premium Allied Health, we are committed to ensuring the safety, privacy, and dignity of all children in our care. We recognise the importance of supporting toileting needs with warmth, respect, and consistency, particularly for children who may require assistance with toileting and/or changing of pull-ups. This policy outlines the safeguards and procedures we use to support children and reassure parents and guardians.

Policy Statement

To maintain the highest level of care and supervision, our program adheres to a strict policy requiring the presence of two staff members during any toileting assistance or changing of pull-ups. This policy is designed to protect the child's privacy and safety, support their independence, and ensure a respectful and hygienic process.

Procedures

Assistance Protocol: When a child requires assistance with toileting or changing of pull-ups, two staff members will be present to ensure the child's safety and to provide support as needed. One staff member will actively assist the child, while the second staff member ensures supervision and support for both the child and the assisting staff member.

Privacy and Respect: All assistance with toileting and changing will be conducted in a manner that respects the child's privacy and dignity. Efforts will be made to ensure that the child is comfortable and that their independence is encouraged and supported to the greatest extent possible.

Hygiene and Safety: Staff members who assist with toileting or changing will follow strict hygiene and safety protocols, including the use of gloves and the proper disposal of pull-ups and wipes. Facilities and equipment used during the process will be cleaned and disinfected according to health and safety guidelines.

Parental Communication: Parents and guardians will be informed of this policy at the time of enrolment and are encouraged to discuss any concerns or specific needs related to their child's toileting with program staff. Our team is committed to working closely with families to ensure that the toileting needs of all children are met with sensitivity and care.

Staff Training: All staff members are trained in the procedures outlined in this policy, including privacy protection, child development, and health and safety standards. This training ensures that staff are equipped to provide the necessary support with competence and care.

Reporting and Documentation: Any incidents or concerns related to toileting or changing will be documented and reported to program management. Parents and guardians will be informed as appropriate while maintaining the child's privacy and dignity.

Conclusion

At QPAH, we take the wellbeing and safety of children in our care very seriously. This toileting policy is one of the ways we provide a safe, respectful, and nurturing environment for every child. We welcome feedback from parents and guardians so we can continue to strengthen our policies and practices in line with our commitment to collaborative, person-centred care.